



Bates County Sheriff's Office

Chad Anderson, Sheriff

6 West Ft. Scott Street

Butler, Mo 64730

Phone 660-679-3232

Fax 660-679-4147

Press Release

The Bates County Sheriff's Office is asking the public for help in regards to E911. The Sheriff's Office has completed issuing all the 911 addressing for each house in rural Bates County. Over the last several months the Sheriff's Office mailed letters to everyone with the new addresses. Some of these addresses have been returned because the property didn't have a mail box or the mail is delivered to a Post Office box. Sheriff Anderson said, "If you have NOT received your E911 address then I am asking you to contact Brian Bearce at the Sheriff's Office 660-679-3232."

The Sheriff's Office has been working with each phone company in the county to move to the next phase. The final phase for E911 is to have special phone lines installed at the Sheriff's Office. In late August, the phone company will begin installing those necessary phone lines at the Sheriff's Office. Once the phone lines are connected to the 911 equipment the Sheriff's Office will be able to go live with E911. E911 will give a the caller's location if the call is made from a land line phone. The call then will show on a map and the deputies will be able to identify the property on their laptops in the car. This information will speed up the response of emergency personnel to a call for service.

"We appreciate everyone's patience and cooperation through this long process. When a letter was returned to us undeliverable, a Deputy was assigned to hand deliver the letter in person." says Sheriff Anderson. "We have encountered a few people who were opposed to the change but many more shook the Deputy's hand and were very appreciative that we moved forward on something in the county that potentially saves so many people's lives."